

Activities – July - September 2013

- The Diabetes Specialist Nurse has run two sessions of the new education programme.
- The diabetes data dashboard for the Clinical Pathway Group is still in development but a first draft has been shared with commissioners. A copy will be presented at the next Clinical Pathway Group meeting.
- Commissioners have been invited to take part in the Patient Experience Diabetes' Services pilot survey to measure the diabetes healthcare service experiences of local people with diabetes. The survey findings will help commissioners and diabetes healthcare providers to identify priority areas for service improvement. Commissioners have expressed an interest for the Clinical Commissioning Group and are awaiting a response.
- Following a meeting with the multidisciplinary foot team at North Devon District Hospital, a number of priority areas have been identified for improving diabetic foot care in North Devon. This will be taken forward in the next quarter.
- Practice nurse training for the new education programme will be taking place on 26 September 2013. The next Diabetes Clinical Pathway Group meeting will take place on the same day.

Activities – October – December 2013

- Undertake amputation audit for North Devon
- Commissioners will be working with secondary care colleagues to develop a foot check CQUIN for 2014/15
- Depending on the outcome of the Patient Experience Diabetes' Services pilot survey, either facilitate implementation of the survey or develop a local questionnaire in collaboration with Diabetes UK.
- Clinical Pathway Group will consider Northern Devon Healthcare Trust's draft proposal for peer support in primary care
- Implementation of new diabetes education programme for patients with Type 2 Diabetes.
- Consider hypoglycaemia pathway improvement

Risks and issues

Patient Education Programme

- Insufficient practice nurse capacity causing courses to be cancelled although a two tutor model will minimise this risk
- Poor referral rates although the inclusion of patient education in this year's QOF should minimise this risk
- High referral rates causing insufficient commissioned capacity
- Poor accessibility to educational sessions, therefore patients potentially not referring in. This risk is mitigated by local delivery through a range of venues throughout North Devon and some sessions delivered during evening
- Demand for the education programme and service capacity will be reviewed at the end of the first year and capacity and funding adjusted as required
- Additional funding may be requested by the provider for virtual clinics/peer support

Others:

- Recruitment of Commissioning Lead for Long Term Conditions may impact on timescales for some of the work streams.

Board decision or escalation required

None