



Northern, Eastern and Western Devon
Clinical Commissioning Group

Ref: FOI337

Newcourt House
Old Rydon Lane
EXETER
Devon
EX2 7JU

d-ccg.foi@nhs.net

Tel: 01392 205205

19 August 2014

Dear,

Re: Request for information under Freedom of Information Act 2000

Thank you for your request under the Freedom of Information Act 2000, which was received on Wednesday 6 August 2014 at 23:38.

I can confirm that NHS Northern, Eastern and Western Devon CCG hold part of the requested information.

1. The number of continuing healthcare assessments received at the government close date of 12 March 2012 by your CCG.

The final closing date was 31 March 2013. As at this date NHS Devon Primary Care Trust had received 1628 enquiries.

2. The number of cases you have completed since that date.

As at 31/7/2014 1091 cases had been closed since 31 March 2013.

3. The outstanding number you have completed (Total @ cut off - total completed).

Please refer to question 2.

4. The oldest case you still have to complete.

A retrospective review was originally requested in December 2011 which was declined and the case was closed. However, it was re-opened in March 2013 to consider part of the claim period.

5. The number of full time staff you have allocated to this task 2012, 2013, 2014.

NHS Devon Primary Care Trust and NHS Plymouth Primary Care Trust were abolished March 31st 2013. NHS Northern, Eastern and Western Devon Clinical Commissioning Group was established in 1st April 2013 and staff allocated since this time has been as follows:

Admin:

3 x Whole Time Equivalent (WTE) administrators

1 x 0.8 WTE administrator

(This has fluctuated during 2013 / 2014 due to staff turnover)

Clinicians:

1 x 0.4 WTE Team Manager

1 x 0.6 WTE Clinical Review Officer

2 x 0.4 WTE Clinical Review Officer

Since February 2014 additional:

1 x 0.6 WTE Clinical Review Officer

1 x 0.4 WTE Clinical Review Officer

Satisfaction

I trust this matter has been dealt with to your satisfaction but if there is anything which you need further clarification, please do not hesitate to contact the office on 01392 205205 or by email at d-ccg.foi@nhs.net Please remember to quote the reference number at the top of this letter in any future communications.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you can write to the office and arrangements will be made for an independent review. You of course can write directly to the CCGs Chief Officer if you prefer using the "contact us" details displayed on the CCG website.

If you remain dissatisfied with the outcome of the appeal, you have the right to appeal again to the Information Commissioner at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire
SK9 5AF

Tel: 01625 545 700

Fax: 01625 524 510

Legal information pertaining to the release of this information

Please note that the information being provided to you is for information only and remains subject to existing intellectual property rights; no license for the re-use of this information is given or implied through its provision to you.

Yours sincerely,

**The Freedom of Information Office
NHS Northern, Eastern & Western Devon Clinical Commissioning Group**