



Northern, Eastern and Western Devon  
Clinical Commissioning Group

Ref: FOI342

Newcourt House  
Old Rydon Lane  
EXETER  
Devon  
EX2 7JU

[d-ccg.foi@nhs.net](mailto:d-ccg.foi@nhs.net)

Tel: 01392 205205

18 August 2014

Dear,

**Re: Request for information under Freedom of Information Act 2000**

Thank you for your request under the Freedom of Information Act 2000, which was received by the corporate office on Friday 15 August 2014

You requested the following information.

**The patient transport provider NSL care service took over the contract on 1st Oct 2013, however they have apparently been given extra funding (above the original agreed price). Can you confirm if they have asked for more money, and if so, then how much extra money was given to them.**

I can confirm that no extra payment has been provided to NSL since the start of the contract in October 2013.

**Satisfaction**

I trust this matter has been dealt with to your satisfaction but if there is anything which you need further clarification, please do not hesitate to contact the office on 01392 205205 or by email at [d-ccg.foi@nhs.net](mailto:d-ccg.foi@nhs.net) Please remember to quote the reference number at the top of this letter in any future communications.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you can write to the office and

Chair: Dr Tim Burke  
Chief Officer: Rebecca Harriott  
Newcourt House, Old Rydon Lane, Exeter, EX2 7JU  
Tel. 01392 205205  
[www.newdevonccg.nhs.uk](http://www.newdevonccg.nhs.uk)

arrangements will be made for an independent review. You of course can write directly to the CCGs Chief Officer if you prefer using the “contact us” details displayed on the CCG website.

If you remain dissatisfied with the outcome of the appeal, you have the right to appeal again to the Information Commissioner at:

Information Commissioner’s Office, Wycliffe House, Water Lane, Wilmslow, Cheshire  
SK9 5AF

Tel: 01625 545 700

Fax: 01625 524 510

### **Legal information pertaining to the release of this information**

Please note that the information being provided to you is for information only and remains subject to existing intellectual property rights; no license for the re-use of this information is given or implied through its provision to you.

Yours sincerely,

**The Freedom of Information Office  
NHS Northern, Eastern & Western Devon Clinical Commissioning Group**