



Northern, Eastern and Western Devon
Clinical Commissioning Group

Ref: FOI344

Newcourt House
Old Rydon Lane
EXETER
Devon
EX2 7JU

d-ccg.foi@nhs.net

Tel: 01392 205205

10 September 2014

Dear,

Re: Request for information under Freedom of Information Act 2000

Thank you for your request under the Freedom of Information Act 2000, which was received on Tuesday 19 August 2014.

Please note the CCG became a legal statutory body 1st April 2013.

You requested the following information.

Children's involvement in health service planning and commissioning

Please provide the following information:

- 1. What mechanisms does the Clinical Commissioning Group have in place for the regular consultation of children on the provision of healthcare services?**

The CCG is in the process of developing regular mechanism, however we have been working with both our provider colleagues and partners in the Local Authorities using opportunities to develop shared approaches, including the developing Children's Alliance.

In addition we receive good input from children and young people through Young Devon.

Chair: Dr Tim Burke
Chief Officer: Rebecca Harriott
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Tel. 01392 205205
www.newdevonccg.nhs.uk

Where there are decisions that affect children and young people's services, commissioners have access to contacts with the Youth parliaments, condition specific support groups and via our Healthwatch Devon contract to support the engagement of quieter voiced groups. Healthwatch Plymouth also provides support that is not contractualised.

We have links with a variety of groups and organisations whose primary interest is to support children using healthcare services that includes Routeways in Plymouth. The CCGs Healthy people Newsletter also goes out to a wide mailing list that includes these groups and organisations.

In addition, staff from our partnerships team are looking at how we can more effectively engage with children and young people. All General Practices are encouraged to include children and young people in their Patient participation groups whose feedback we receive.

The CCG recently made a short film in May 2014 with the help of Young Devon, with a focus on experience of young carers.

2. How many times has the Clinical Commissioning Group consulted with children on the provision of healthcare services since April 2012?

The CCG does not have on record the number of times, however, we do contribute as a CCG to the conversation and engagement events that Devon County Council hold including the three February family events which included engaging children and young people.

We have recently commissioned Healthwatch Devon to do some specific engagement with children and young people in Budleigh Salterton around the development of a health and social care hub at the hospital and what they would like to see provided there.

We were very happy with the model of engagement that Healthwatch Devon used to engage with young people and we have asked them to replicate that model in several other areas in Devon. This includes talking to primary, secondary and college children.

In Plymouth (western locality) we have carried out co-productive work with young wheelchair users to help shape the service specification for that service.

3. On what health issues have children's views been collected by the CCG since April 2012?

Views of children and young people have been shared with us by our provider in relation to Child and Adult Mental Health Services (CAMHS) and in particular the development of Improving Access to Psychological Therapies (IAPT) arrangements.

Experience from young carers was collected through the film that we made in May 2014. You can find this film [here](#). As described above, we consulted with children and young people on the development of a health and social care hub in Budleigh Salterton, and this is about to be repeated in several other towns across the county.

Where we have used surveys that have relevance for all we have shared this with all the groups and organisations on our mailing lists including those supporting children and young people. The youth parliament members were involved in establishing what future health care should look like.

This was part of a larger engagement that we are doing and we are currently setting up engagement opportunities for diverse groups and communities including children and young people.

Satisfaction

I trust this matter has been dealt with to your satisfaction but if there is anything which you need further clarification, please do not hesitate to contact the office on 01392 205205 or by email at d-ccg.foi@nhs.net Please remember to quote the reference number at the top of this letter in any future communications.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you can write to the office and arrangements will be made for an independent review. You of course can write directly to the CCGs Chief Officer if you prefer using the “contact us” details displayed on the CCG website.

If you remain dissatisfied with the outcome of the appeal, you have the right to appeal again to the Information Commissioner at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire
SK9 5AF

Tel: 01625 545 700

Fax: 01625 524 510

Legal information pertaining to the release of this information

Please note that the information being provided to you is for information only and remains subject to existing intellectual property rights; no license for the re-use of this information is given or implied through its provision to you.

Yours sincerely,

**The Freedom of Information Office
NHS Northern, Eastern & Western Devon Clinical Commissioning Group**

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