



Northern, Eastern and Western Devon
Clinical Commissioning Group

Ref: FOI445

Newcourt House
Old Rydon Lane
EXETER
Devon
EX2 7JU

d-ccg.foi@nhs.net

Tel: 01392 205205

11 December 2014

Dear,

Re: Request for information under Freedom of Information Act 2000

Thank you for your request under the Freedom of Information Act 2000, which was received on Monday 1 December 2014.

You requested the following information.

Please send me the most recent and complete monthly performance report submitted by your Out of Hours GP provider.

The CCG can confirm it receives quarterly performance reports against all national and local standards from the Out of Hours GP provider. The information contained in the report is owned by the provider.

I regret to inform you the CCG will not be releasing the requested information. Disclosing this information will prejudice the current and future commercial interests of both the service provider and the CCG. Where disclosure is likely to adversely affect the commercial interests of the CCG, the CCG is entitled to apply the exemption contained in Section 43(2) of the Freedom of Information Act 2000.

Furthermore, certain information contained in the report could if used in conjunction with other information identify individuals. The information constitutes the personal data of those individuals and so disclosure of this information would contravene the Data Protection Act 1998, and therefore is also exempt from disclosure under Section 40(2) and 40(3a) of the Freedom of Information Act 2000.

Chair: Dr Tim Burke
Chief Officer: Rebecca Harriott
Newcourt House, Old Rydon Lane, Exeter, EX2 7JU
Tel. 01392 205205
www.newdevonccg.nhs.uk

Satisfaction

I trust this matter has been dealt with to your satisfaction but if there is anything which you need further clarification, please do not hesitate to contact the office on 01392 205205 or by email at d-ccg.foi@nhs.net Please remember to quote the reference number at the top of this letter in any future communications.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you can write to the office and arrangements will be made for an independent review. You of course can write directly to the CCGs Chief Officer if you prefer using the “contact us” details displayed on the CCG website.

If you remain dissatisfied with the outcome of the appeal, you have the right to appeal again to the Information Commissioner at:

Information Commissioner’s Office, Wycliffe House, Water Lane, Wilmslow, Cheshire
SK9 5AF

Tel: 01625 545 700

Fax: 01625 524 510

Legal information pertaining to the release of this information

Please note that the information being provided to you is for information only and remains subject to existing intellectual property rights; no license for the re-use of this information is given or implied through its provision to you.

Yours sincerely,

**The Freedom of Information Office
NHS Northern, Eastern & Western Devon Clinical Commissioning Group**