



Northern, Eastern and Western Devon
Clinical Commissioning Group

Ref: FOI464

Newcourt House
Old Rydon Lane
EXETER
Devon
EX2 7JU

d-ccg.foi@nhs.net

Tel: 01392 205205

12 January 2015

Dear,

Re: Request for information under Freedom of Information Act 2000

Thank you for your request under the Freedom of Information Act 2000, which was received on Thursday 19 December 2014 at 17:28

You requested the following information.

Could you please tell me who the CCG has commissioned to provide out of hours GP services, and if they commissioned OOH jointly with any other local CCGs (to avoid duplication of results)?

The CCG co-commissions Devon Doctors Ltd to provide out of hours GP services with South Devon and Torbay CCG. Staffing levels is not specified in the contract.

Could you also tell me:

Have you set minimum staffing targets for your OOH provider?

How many times were these targets breached in 2013-14?

And how many times were these targets breach so far this year, from April 2014?

For these two years how many times were fines or breach notices issued to providers as a result of missing targets?

Chair: Dr Tim Burke
Chief Officer: Rebecca Harriott
Newcourt House, Old Rydon Lane, Exeter, EX2 7JU
Tel. 01392 205205
www.newdevonccg.nhs.uk

Satisfaction

I trust this matter has been dealt with to your satisfaction but if there is anything which you need further clarification, please do not hesitate to contact the office on 01392 205205 or by email at d-ccg.foi@nhs.net Please remember to quote the reference number at the top of this letter in any future communications.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you can write to the office and arrangements will be made for an independent review. You of course can write directly to the CCGs Chief Officer if you prefer using the “contact us” details displayed on the CCG website.

If you remain dissatisfied with the outcome of the appeal, you have the right to appeal again to the Information Commissioner at:

Information Commissioner’s Office, Wycliffe House, Water Lane, Wilmslow, Cheshire
SK9 5AF

Tel: 01625 545 700

Fax: 01625 524 510

Legal information pertaining to the release of this information

Please note that the information being provided to you is for information only and remains subject to existing intellectual property rights; no license for the re-use of this information is given or implied through its provision to you.

Yours sincerely,

**The Freedom of Information Office
NHS Northern, Eastern & Western Devon Clinical Commissioning Group**