



www.victimcaredevonandcornwall.org.uk

What are the changes in victim care?

A victim care unit (VCU) has been established to support victims of crime. The VCU is staffed by police staff, victim care advocates and a mental health practitioner.

When a victim makes contact staff carry out a needs assessment to establish what support is needed, to help them cope with the immediate impact of the crime and to help them recover from its effect.

Staff guide victims through their options of support services so that they can come to an informed decision about their care. With their consent, details are securely referred to the appropriate service.

There are a number of voluntary and community organisations that form part of the network, a full list can be found overleaf.

Why make these changes?

We believe local services are the best at providing support for victims of crime. The network covers Devon and Cornwall and creates a visible victim care service for the two counties.

We want to make sure that victims of crime are provided with an efficient service that provides victims with options about the services available so they can make an informed choice about their own care.

What can I find on the website?

At www.victimcaredevonandcornwall.org.uk you can:

- Find out about the VCU and what a victim is entitled to under the law
- Search a range of local and national organisations that can offer support
- Find ways to prevent crime
- Find out how you access restorative justice in Devon and Cornwall

If you want to contact the VCU call 101
or email victimservices@devonandcornwall.pnn.police.uk

If you do not want to report a crime to the police but you want some support please phone : 03003030554



Organisations that are part of the victim care services network for Devon and Cornwall

- Balloons
- British Red Cross
- Business Council Devon and Cornwall
- Buy With Confidence (trading standards)
- CAB Devon
- CAB Cornwall
- CAB Plymouth
- Clear Support
- Cornwall People First
- CRUSE Cornwall
- CRUSE Devon
- CRASAC
- DCH
- Devon Domestic Abuse Service
- Devon People First
- Devon Rape Crisis
- EQUUS solutions
- Grapevine and Olive Tree
- Headway Devon
- Intercom Trust
- Living Options
- NDADA
- Make Amends Torbay
- Mindex
- North Devon Sunrise
- Operation Emotion
- PDAS
- Plymouth Community Solutions
- Plymouth MIND
- PDREC
- Restorative Cornwall
- RISE
- Routeways
- RSAL
- SAFE
- Safer Stronger Consortium
- Samaritans
- Skoodhya
- St Loyes
- Suzy Lamplugh Trust
- TDAS
- The Zone
- Twelves Company
- Victim Support
- Ubuntu Counselling
- Young Devon
- WRSAC