



Ref: FOI594

Newcourt House
Old Rydon Lane
EXETER
Devon
EX2 7JU

d-ccg.foi@nhs.net

Tel: 01392 205205

20 May 2015

Dear,

Re: Request for information under Freedom of Information Act 2000

Thank you for your request under the Freedom of Information Act 2000, which was received on Wednesday 13 May 2015

I can confirm that NHS Northern, Eastern and Western Devon CCG hold the requested information.

In your Clinical Commissioning Group, in the financial year 2015/16:

- **Is there an established pathway for referral to a designated Foot Protection Service* of all people with diabetes who are defined as being at increased risk of foot ulcers** during annual foot risk surveillance***? Such referral should enable further expert assessment and long term risk management.**

Yes

No

Please provide further commentary if necessary to answer the question:

Northern locality: Podiatry service Referral Pathway for the Diabetic Foot;
<http://www.northdevonhealth.nhs.uk/new/wp-content/uploads/2014/06/diabetes-referral-pathway-community.pdf>

The Eastern locality has a footcare pathway for patients who present with foot problems and the Royal Devon and Exeter NHS Foundation Trust have a multi-disciplinary foot care team that review patients within a regular clinic.

Please refer to the attached document titled Diabetes Footcare Pathway

I can confirm that there is an established Western Locality referral pathway for people with diabetes at risk of foot ulcer; Please refer to the attached document titled Western locality diabetic foot pathway V5. This was circulated to primary, community and secondary care in August 2014. Increased referrals along with improved quality and appropriateness of referral to the various foot teams suggest it's working well.

Satisfaction

I trust this matter has been dealt with to your satisfaction but if there is anything which you need further clarification, please do not hesitate to contact the office on 01392 205205 or by email at d-ccg.foi@nhs.net Please remember to quote the reference number at the top of this letter in any future communications.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you can write to the office and arrangements will be made for an independent review. You of course can write directly to the CCGs Chief Officer if you prefer using the "contact us" details displayed on the CCG website.

If you remain dissatisfied with the outcome of the appeal, you have the right to appeal again to the Information Commissioner at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire
SK9 5AF
Tel: 01625 545 700
Fax: 01625 524 510

Legal information pertaining to the release of this information

Please note that the information being provided to you is for information only and remains subject to existing intellectual property rights; no license for the re-use of this information is given or implied through its provision to you.

Yours sincerely,

The Freedom of Information Office
NHS Northern, Eastern & Western Devon Clinical Commissioning Group