



Ref: FOI1251

Newcourt House
Newcourt Drive
Old Rydon Lane
EXETER
Devon
EX2 7JQ
d-ccg.foi@nhs.net

Tel: 01392 205205

13 March 2017

Dear

Re: Request for information under Freedom of Information Act 2000

Thank you for your request under the Freedom of Information Act 2000, which was received on Thursday 23 February 2017.

The CCG is confirming in accordance with Section - (1) (a) of the Act, it holds the information requested and (b) is supplying it unless otherwise specified.

I can confirm that NHS Northern, Eastern and Western Devon CCG hold limited information detailed by locality. Please note the attached press release regarding people newly diagnosed with type 2 diabetes in the Eastern locality.

You requested the following information.

In response to Freedom of Information request, dated approximately 27/01/15 and your reply dated approximately 24/02/15 – you advised that in the financial year 1/4/15 – 31/3/16 you allocated a budget of £75,000 to Structured Diabetes Education and that 208 of courses were commissioned.

I would like to understand the CCG's provision of Type 2 Structured Diabetes Education Programmes between 1/4/15 – 31/3/16, including those commissioned through your hospitals, GP practices and other local service providers.

- **The costs of commissioning Structured Diabetes Education in your area between 1/4/15 – 31/3/16 and explain any variance from the proposed spend?**

Eastern locality: block contract arrangement of £50k

Western locality: the budget allocated to the provider for 2015/16 was £72,471

- **The number of people that accessed Structured Diabetes Education between 1/4/15 – 31/3/16 and explain any variance from the proposed number of patients that accessed Structured Diabetes Education?**

This information has been provided to us by Northern Devon Healthcare NHS Trust. Between 01/04/15 and 03/03/16

- 116 patients accessed conversation maps.
- 64 Cancelled and were offered alternative date
- 95 Did not attend the appointment

Eastern locality: 333 referred, commissioned for 915. The assumptions on the number of patients that would access education were taken from NICE guidelines. The take up rate for referral was significantly below the NICE assumption.

- **The number of newly diagnosed patients that did not access Structured Diabetes Education between 1/4/15 – 31/3/16?**

Eastern locality: We do not have details of the specific numbers of newly diagnosed patients in one year. GP Quality and Outcomes Framework (QoF) data for the period 2015/16 indicates there were 1178 newly diagnosed diabetes patients in that year based on the GP submission of their register of all patients aged 17 or over with diabetes mellitus. It is estimated that 80-90% of registered diabetes patients have Type 2 diabetes therefore approximately 1001 patients would have been diagnosed with Type 2, resulting in 668 patients not accessing our commissioned education.

Satisfaction

I trust this matter has been dealt with to your satisfaction but if there is anything which you need further clarification, please do not hesitate to contact the office on 01392 205205 or by email at d-ccg.foi@nhs.net Please remember to quote the reference number at the top of this letter in any future communications.

Chair: Dr Tim Burke
Chief Officer: Janet Fitzgerald

Newcourt House, Old Rydon Lane, Exeter, EX2 7JQ
Tel. 01392 205205
www.newdevonccg.nhs.uk

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you can write to the office and arrangements will be made for an independent review. You of course can write directly to the CCGs Chief Officer if you prefer using the “contact us” details displayed on the CCG website.

If you remain dissatisfied with the outcome of the appeal, you have the right to appeal again to the Information Commissioner at:
Information Commissioner’s Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF

Tel: 01625 545 700

Fax: 01625 524 510

Legal information pertaining to the release of this information

Please note that the information being provided to you is for information only and remains subject to existing intellectual property rights; no license for the re-use of this information is given or implied through its provision to you.

Yours sincerely,

**The Freedom of Information Office
NHS Northern, Eastern & Western Devon Clinical Commissioning Group**

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Chief Officer: Janet Fitzgerald

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