

Ref: FOI1281

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EXETER  
Devon  
EX2 7JQ  
[d-ccg.foi@nhs.net](mailto:d-ccg.foi@nhs.net)

Tel: 01392 205205

18 April 2017

Dear

**Re: Request for information under Freedom of Information Act 2000**

Thank you for your request under the Freedom of Information Act 2000, which was received on Monday 20 March 2017 at 17:24

The CCG is confirming in accordance with Section - (1) (a) of the Act, it holds the information requested and (b) is supplying it unless otherwise specified.

I can confirm that NHS Northern, Eastern and Western Devon CCG hold part of the requested information.

**1. Does your CCG commission a foot protection service, as recommended by NICE guideline NG19 on 'Diabetic foot problems: prevention and management'?**

Eastern locality: We commission community podiatry services and acute diabetic foot care team from Royal Devon & Exeter NHS Foundation Trust which includes diabetic consultants and diabetic liaison podiatrists

Western locality: We commission a community podiatry & orthotics service, acute podiatry service and Diabetes Multidisciplinary Foot Care Team (Diabetes consultant, Vascular Surgeon, Foot Protection Lead, Orthopaedic Consultant, orthotist) to deliver a foot protection service. However we have not yet been in a position to adopt NG19 as we do not have the resources necessary to achieve it.

**2. If the answer to Q1 is yes, please state the number of podiatrists and orthotists employed within this service.**

The CCG does not hold this information.

**3. If the answer to Q1 is yes, is this service led by a podiatrist with specialist training in diabetic foot problems, as recommended by NICE guideline NG19 on 'Diabetic foot problems: prevention and management'?**

Eastern locality: Yes, the diabetic foot care team is led by diabetic liaison podiatrists.

Western locality: Yes, the Foot Protection Lead in post is a diabetes specialist podiatrist and there are additional members of the team with similar specialist diabetes skills although not yet adopted NG19.

**4. If the answer to Q1 is no, please provide a reason for this.**

Eastern locality: We do not have the resources available to provide a service that fully meets the NICE guidance.

Western locality: We have been unable to adopt NG19 because of capacity issues. The CCG has submitted a bid for national diabetes transformation funding to support this and the provider has submitted a business case to seek investment in additional capacity.

In addition to our responses you may find the following information published on our website useful.

Northern locality; <http://www.newdevonccg.nhs.uk/information-for-patients/medicines-and-treatments/infection-control-and-tissue-viability/diabetes-annual-foot-checks/northern-locality-links/101859>

Eastern locality; <http://www.newdevonccg.nhs.uk/information-for-patients/medicines-and-treatments/infection-control-and-tissue-viability/diabetes-annual-foot-checks/eastern-locality-links/101860>

Western locality resources; <http://www.newdevonccg.nhs.uk/information-for-patients/medicines-and-treatments/infection-control-and-tissue-viability/diabetes-annual-foot-checks/western-locality-links/101861>

Chair: Dr Tim Burke  
Chief Officer: Janet Fitzgerald

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Tel. 01392 205205  
[www.newdevonccg.nhs.uk](http://www.newdevonccg.nhs.uk)

## **Satisfaction**

I trust this matter has been dealt with to your satisfaction but if there is anything which you need further clarification, please do not hesitate to contact the office on 01392 205205 or by email at [d-ccg.foi@nhs.net](mailto:d-ccg.foi@nhs.net) Please remember to quote the reference number at the top of this letter in any future communications.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you can write to the office and arrangements will be made for an independent review. You of course can write directly to the CCGs Chief Officer if you prefer using the “contact us” details displayed on the CCG website.

If you remain dissatisfied with the outcome of the appeal, you have the right to appeal again to the Information Commissioner at:  
Information Commissioner’s Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF  
Tel: 01625 545 700  
Fax: 01625 524 510

## **Legal information pertaining to the release of this information**

Please note that the information being provided to you is for information only and remains subject to existing intellectual property rights; no license for the re-use of this information is given or implied through its provision to you.

Yours sincerely,

**The Freedom of Information Office  
NHS Northern, Eastern & Western Devon Clinical Commissioning Group**

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