

Ref: FOI1368

Newcourt House  
Newcourt Drive  
Old Rydon Lane  
EXETER  
Devon  
EX2 7JQ  
[d-ccg.foi@nhs.net](mailto:d-ccg.foi@nhs.net)

Tel: 01392 205205

27 July 2017

Dear

**Re: Request for information under Freedom of Information Act 2000**

Thank you for your request under the Freedom of Information Act 2000, which was received on Tuesday 27 June 2017

The CCG is confirming in accordance with Section - (1) (a) of the Act, it holds the information requested and (b) is supplying it unless otherwise specified.

You requested the following information.

**Question 1**

**How many people in all the hospitals within your CCG have died in hospital awaiting the start of a package of fast-track continuing healthcare.**

Please note the CCG do not hold this information. It is possible this information is held by the hospital trusts located within our footprint. You may wish to have direct communication with them.

Plymouth Hospitals NHS Trust  
Derriford Road  
Crownhill  
Plymouth  
Devon  
PL6 8DH  
Telephone number 01752 202082  
Email: [plh-tr.foi-requests@nhs.net](mailto:plh-tr.foi-requests@nhs.net)

Royal Devon & Exeter NHS Foundation Trust  
Barrack Road  
Exeter  
Devon  
EX2 5DW  
Telephone number 01392 406229  
Email: [rde-tr.FOI@nhs.net](mailto:rde-tr.FOI@nhs.net)

North Devon Healthcare NHS Trust  
North Devon District Hospital  
Raleigh Park  
Barnstaple  
Devon  
EX31 4JB  
Telephone number 01271 322577  
Email: [www.northdevonhealth.nhs.uk/contact/foi/form/](http://www.northdevonhealth.nhs.uk/contact/foi/form/)

## Question 2

**What is the average time period in your CCG in hours/days from the point at which a fast-track CHC application is made to the care package being provided for the 12 month period to the end of March 2017?**

**What is the average time period in your CCG in hours/days from the point at which a fast-track CHC application is approved to the care package being provided for the 12 month period to the end of March 2017?**

Following numerous attempts by our Business Intelligence team to extract the information requested and a thorough investigation we unfortunately are unable to provide the figures required with any confidence. This is as a consequence of how the data is recorded on Caretrack as well as the intricacies of the Fast Track processes.

## Satisfaction

I trust this matter has been dealt with to your satisfaction but if there is anything which you need further clarification, please do not hesitate to contact the office on 01392 205205 or by email at [d-ccg.foi@nhs.net](mailto:d-ccg.foi@nhs.net) Please remember to quote the reference number at the top of this letter in any future communications.

Chair: Dr Tim Burke  
Chief Officer: Janet Fitzgerald

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[www.newdevonccg.nhs.uk](http://www.newdevonccg.nhs.uk)

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you can write to the office and arrangements will be made for an independent review. You of course can write directly to the CCGs Chief Officer if you prefer using the “contact us” details displayed on the CCG website.

If you remain dissatisfied with the outcome of the appeal, you have the right to appeal again to the Information Commissioner at:  
Information Commissioner’s Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF

Tel: 01625 545 700

Fax: 01625 524 510

### **Legal information pertaining to the release of this information**

Please note that the information being provided to you is for information only and remains subject to existing intellectual property rights; no license for the re-use of this information is given or implied through its provision to you.

Yours sincerely,

**The Freedom of Information Office  
NHS Northern, Eastern & Western Devon Clinical Commissioning Group**

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Chief Officer: Janet Fitzgerald

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