

Ref: FOI1392

Newcourt House  
Newcourt Drive  
Old Rydon Lane  
EXETER  
Devon  
EX2 7JQ  
[d-ccg.foi@nhs.net](mailto:d-ccg.foi@nhs.net)

Tel: 01392 205205

27 July 2017

Dear

**Re: Request for information under Freedom of Information Act 2000**

Thank you for your request under the Freedom of Information Act 2000, which was received on Tuesday 18 July 2017 at 17:34

The CCG is confirming in accordance with Section - (1) (a) of the Act, it holds the information requested and (b) is supplying it unless otherwise specified.

I can confirm that NHS Northern, Eastern and Western Devon CCG hold the requested information.

The NHS 111 and Out of Hours services have changed and this is explained on our website here; <https://www.newdevonccg.nhs.uk/information-for-patients/nhs-111-and-out-of-hours-gp-service-102058>

Our contract is until June 2019 but there is an option to extend for a further two years. As explained above it is not just for NHS 111 but for in integrated urgent care service which combines NHS 111 telephony with a clinical assessment service and out of hours primary care.

We don't have a procurement lead as not planning to re-procure at this time

You requested the following information

- **Please provide dates in which your Clinical Commissioning Group will be contracting for NHS 111 services over the next 5 years.**

- **Please can you also advise when the existing contract ends with your current provider of 111 services.**
- **Who is the main point of contact responsible for procurement of NHS 111 services?**
  - **Please also provide contact details.**

## **Satisfaction**

I trust this matter has been dealt with to your satisfaction but if there is anything which you need further clarification, please do not hesitate to contact the office on 01392 205205 or by email at [d-ccg.foi@nhs.net](mailto:d-ccg.foi@nhs.net) Please remember to quote the reference number at the top of this letter in any future communications.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you can write to the office and arrangements will be made for an independent review. You of course can write directly to the CCGs Chief Officer if you prefer using the “contact us” details displayed on the CCG website.

If you remain dissatisfied with the outcome of the appeal, you have the right to appeal again to the Information Commissioner at:  
Information Commissioner’s Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF  
Tel: 01625 545 700  
Fax: 01625 524 510

## **Legal information pertaining to the release of this information**

Please note that the information being provided to you is for information only and remains subject to existing intellectual property rights; no license for the re-use of this information is given or implied through its provision to you.

Yours sincerely,

**The Freedom of Information Office  
NHS Northern, Eastern & Western Devon Clinical Commissioning Group**

Chair: Dr Tim Burke  
Chief Officer: Janet Fitzgerald

Newcourt House, Old Rydon Lane, Exeter, EX2 7JQ  
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[www.newdevonccg.nhs.uk](http://www.newdevonccg.nhs.uk)