

Ref: FOI1427

Newcourt House
Newcourt Drive
Old Rydon Lane
EXETER
Devon
EX2 7JQ
d-ccg.foi@nhs.net

Tel: 01392 205205

12 September 2017

Dear,

Re: Request for information under Freedom of Information Act 2000

Thank you for your request under the Freedom of Information Act 2000, which was received on Thursday 17 August 2017.

The CCG is confirming in accordance with Section - (1) (a) of the Act, it holds the information requested and (b) is supplying it unless otherwise specified.

I can confirm that NHS Northern, Eastern and Western Devon CCG hold part of the requested information.

- 1. Please could you confirm whether non-emergency patient transport services (including secure transport) for the NHS trusts within your geography are procured by the CCG, or if each hospital trust procures their own services?**

The CCG procures Non-Emergency Patient Transport Service please note this does not include secure transport.

- 2. If the services are procured by the CCG, please could you confirm the name of the person/s responsible for the procurement of these services?**

Procurements are via: NHS South, Central and West Commissioning Support Unit.

- 3. Please could you confirm the name of the provider/s currently delivering non-emergency patient transport within the geography of your CCG?**

First Care Ambulance Services Limited

4. Please could you confirm the start date/s of the non-emergency patient transport contract/s operating in the geography of your CCG?

Northern, Eastern and parts of Western Non-Emergency Patient Transport Services contract – start date May 2016

Plymouth contract – start date February 2017

5. Please could you confirm the end date/s of the non-emergency patient transport contract/s operating in the geography of your CCG?

Northern, Eastern and parts of Western Non-Emergency Patient Transport Services contract – end date May 2022

Plymouth contract – end date November 2017

6. Please could you confirm the value/s of the non-emergency patient transport contract/s operating in the geography of your CCG?

£4.5 million

7. If you are using an e-procurement portal for suppliers to access opportunities for non-emergency patient transport services within the geography of your CCG, please could you provide the name of the portal and a hyperlink to access the webpage or webpage address?

Tactica is the e-procurement tool used.

Satisfaction

I trust this matter has been dealt with to your satisfaction but if there is anything which you need further clarification, please do not hesitate to contact the office on 01392 205205 or by email at d-ccg.foi@nhs.net Please remember to quote the reference number at the top of this letter in any future communications.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you can write to the office and arrangements will be made for an independent review. You of course can write directly to the CCGs Chief Officer if you prefer using the “contact us” details displayed on the CCG website.

Chair: Dr Tim Burke
Chief Officer: Dr Nick Roberts

Newcourt House, Old Rydon Lane, Exeter, EX2 7JQ
Tel. 01392 205205
www.newdevonccg.nhs.uk

If you remain dissatisfied with the outcome of the appeal, you have the right to appeal again to the Information Commissioner at:
Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF

Tel: 01625 545 700

Fax: 01625 524 510

Legal information pertaining to the release of this information

Please note that the information being provided to you is for information only and remains subject to existing intellectual property rights; no license for the re-use of this information is given or implied through its provision to you.

Yours sincerely,

The Freedom of Information Office
NHS Northern, Eastern & Western Devon Clinical Commissioning Group

Chair: Dr Tim Burke
Chief Officer: Dr Nick Roberts

Newcourt House, Old Rydon Lane, Exeter, EX2 7JQ

Tel. 01392 205205

www.newdevonccg.nhs.uk