

FOI1485

Newcourt House
Newcourt Drive
Old Rydon Lane
EXETER
Devon
EX2 7JQ

d-ccg.foi@nhs.net

Tel: 01392 205205

14 November 2017

Dear,

Re: Request for information under Freedom of Information Act 2000

Thank you for your request under the Freedom of Information Act 2000, which was received on Monday 6 November 2017

The CCG is confirming in accordance with Section - (1) (a) of the Act, it holds the information requested and (b) is supplying it unless otherwise specified.

You requested the following information.

1. **Who provides your current Wheelchair Service**
 - a. **Is your provider an NHS organisation or a contracted-out, non-NHS organisation?**

NHS organisation and contracted non NHS organisation.

- b. **What is the name of your current provider?**

We have 2 providers covering the areas of Devon and Plymouth respectively;

Exeter Mobility Centre

<http://www.rdehospital.nhs.uk/patients/centres/emc/wheelchairs.html>

Millbrook Healthcare Ltd

<http://www.millbrook-healthcare.co.uk/what-we-do/wheelchairs/>

NHS Northern, Eastern and Western Devon Clinical Commissioning Group
NHS South Devon and Torbay Clinical Commissioning Group

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c. What is the name of the Wheelchair Service Manager?

We do not have a designated Wheelchair Services Manager, our commissioners and contract managers' work together to develop the service specification and contract for these services.

2. How your wheelchair services are provided

a. Do you combine your Wheelchair Service with any other service, such as Prosthetics or Community Equipment? If so, please provide a list of the other services.

Millbrook Healthcare Ltd: We contract for Wheelchair services only.

Exeter Mobility Service: Prosthetics and Orthotics are included.

b. Is your Wheelchair Service exclusive to your CCG?

Millbrook Healthcare Ltd: The contract we hold is just for our CCG, but the provider may hold contracts with other CCGs.

Exeter Mobility Service: We jointly commission this service with South Devon & Torbay CCG and therefore the service is also open to their population and the provider may hold contracts with other CCGs.

c. If your service is combined with another please provide a list of the CCGs that share this Wheelchair Service and confirm who is the lead CCG?

Millbrook Healthcare Ltd: NHS NEW Devon is the lead commissioner.

Exeter Mobility Service: South Devon & Torbay CCG are associates to the contract.

d. Is the Repair and Maintenance element of the service "integrated" or contracted out to a 3rd party Approved Repairer?

Millbrook Healthcare Ltd: Maintenance is part of the service provided by the Provider

Exeter Mobility Service: Contracted out to an Approved Repairer

e. If you have an externally provided Approved Repairer, what is the name of your current provider?

Millbrook Healthcare Ltd: Not Applicable

Exeter Mobility Service: Invacure

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3. About your wheelchair service

a. What is the size of the population covered by your Wheelchair Service?

The services are provided on behalf of our CCG (and to our associates where applicable) and therefore patients within our population would be covered by the service.

b. How many registered service users are served by the Wheelchair Service?

The CCG does not have access to this patient level information. Please contact the providers directly.

4. About the Integrated (Combined service and Repair & Maintenance) contract with your provider

a. What is the contract spend in the last financial year for the Integrated Wheelchair Service?

Millbrook Healthcare Ltd: 2016/17 - £1,513,603

Exeter Mobility Centre: NEW Devon CCG contract value £2,181,793

b. Please state the dates of your last financial year.

Our last financial year was 1st April 2016 - 31st March 2017.

c. When was the Integrated Wheelchair Service last tendered?

For Western Devon, the wheelchair services were tendered in 2015. For the rest of Devon, these services have been part of a larger, multiservice contract with the Royal Devon and Exeter NHS Foundation Trust and the CCG have not tendered for these services.

d. When does the current contract expire? Please provide details of any potential contract extension?

Please see our contract spend spreadsheet which shows all of the contract start and end dates available to download here;

<https://www.newdevonccg.nhs.uk/ccg-finance/procurement-and-contract-spending-101825>

There is not an extension clause within the Millbrook Healthcare Ltd contract.

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Exeter Mobility Services is a specification that sits within Royal Devon and Exeter NHS Foundation Trusts acute contract, and is therefore subject to the same extension period of 12 months.

e. Please provide the date this Wheelchair Service will be next tendered

Services are currently subject to review, the current contracts end in 2021.

5. About the Repair and Maintenance (R&M) sub-contract with your wheelchair provider (where appropriate)

a. What is the contract spend in the last financial year for the R&M Wheelchair Service?

Millbrook Healthcare Ltd: This is part of our contract so cannot be removed as a separate value.

Exeter Mobility Services: This is a sub-contracted arrangement between the two providers and we do not hold this information.

b. Please state the dates of your last financial year.

Please see answer 4b.

c. When was the R&M Wheelchair Service last tendered?

Not applicable.

d. When does the current R&M sub-contract expire? Please provide details of any potential contract extension

Not applicable.

e. Please provide the date that R&M Wheelchair Service sub-contract will be next tendered

Not applicable.

Satisfaction

I trust this matter has been dealt with to your satisfaction but if there is anything which you need further clarification, please do not hesitate to contact the office on 01392 205205 or by email at d-ccg.foi@nhs.net Please remember to quote the reference number at the top of this letter in any future communications.

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If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you can write to the office and arrangements will be made for an independent review. You of course can write directly to the CCGs Chief Officer if you prefer using the “contact us” details displayed on the CCG website.

If you remain dissatisfied with the outcome of the appeal, you have the right to appeal again to the Information Commissioner at:

Information Commissioner’s Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF

Tel: 01625 545 700

Fax: 01625 524 510

Legal information pertaining to the release of this information

Please note that the information being provided to you is for information only and remains subject to existing intellectual property rights; no license for the re-use of this information is given or implied through its provision to you.

Yours sincerely,

**The Freedom of Information Office
NHS Northern, Eastern & Western Devon Clinical Commissioning Group
NHS South Devon and Torbay Clinical Commissioning Group**

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