

'Getting services right for Holsworthy'

Holsworthy Community Involvement Group (HCIG)

Community, NHS, Voluntary Sector and Local Authorities Working together

Update 11 – 2 October 2018

The following represents an update from your representatives on the committee. A public update will follow every meeting. This will be made available online, together with other information so as to keep the community informed.

Survey update

As of 2 October 765 people have responded to the survey. Responses have come predominantly from people living in areas with the postcodes beginning EX22 7, EX22 6, EX22 5 and EX21 5. Responses have been received from people of all ages between 18 and 85+ but mainly from those in the 56-75 age range. The group are keen for more people to respond and members of the group will undertake activity to encourage more people to take part and will be raising the profile of the survey through:

- Face to face conversations
- Local newspaper (Mayor's column)
- Facebook

The group are also exploring the possibility of coverage on local TV and radio.

The group received a response from Royal Mail about the issues with delivery of the leaflet to households. This indicated that all had been done correctly.

Reminder: The deadline for the completed surveys to be returned is now

Survey Deadline October 10.

Paper copies of the survey are available from the town and parish councils in the area – as well as the library, tourist information centre and other local outlets.

However, the online version remains the easiest way to feedback if people have access to the internet. To complete the survey search "Holsworthy Survey" online.

Next stage of research

The meeting heard that once the surveys had been completed, the data would be analysed and an independent report produced within 3 weeks of the survey closing date.

This would inform a further 4-week period of work with local people to delve much deeper into specific issues of concern. For example, if loneliness was identified then interviews would take place to understand how this could be addressed.

The group will then make recommendations about future health and care needs in the area.

These recommendations, along with clinical, financial and logistical considerations, will then inform decisions about future services for wider community consideration, which may be subject to consultation.

Hospital reopening implementation

The group heard that Northern Devon Healthcare NHS Trust (NDHT) continues to investigate 'bridging cover' for medical cover at the hospital.

There is an agreed plan in place and medical cover must come first, then nurses before beds could safely open.

Next meeting

The next meeting will take place on October 16.