

KEY

	On Plan
	Off plan but progressing
	Off plan delayed
	Suspended

Notes: Text in red represents completed activity to be scaled up or removed from report

Provider engagement activity

Provider	Description	Purpose	Progress	Lead	Start	Start/Finish	Status
Torbay	Dartmouth	Keeping stakeholders up to date with activity and plans for a new health and wellbeing centre.	Revised timeline in place and broadening engagement activity Tues 20 Nov - meeting with Dartmouth Health and Wellbeing Centre working group. The group agreed the preferred location for the new centre (at the top of town, next to park and ride). Next steps: discuss intermediate care beds and identify solutions for provision.	Liz Davenport (TSDFT) Jenny Turner (CCG)	Spring 2017	2020/2021	
	SCIBU beds	We are currently reviewing provision, with the aim of doubling from the existing four parental beds to create another four. Ideally, we would like to have parent beds alongside all 10 of our SCBU/extra care cots, but this is not currently possible.	We are currently engaging with parents via Facebook on our plans – including bed design.	TSDFT Being led by SCBU team			
	What it feels like to be a young person in Torbay	After a problematic ofsted report the safeguarding board wanted to talk to young people about their experiences. Commissioned over a 10 month period with Healthwatch Torbay (HWT).	A designated young person was employed to run the piece of engagement. Focus groups and an online survey.	Children's Safeguarding Board (Torbay) Healthwatch Torbay	Jan-18	Nov-18	
	Emergency Department - winter pressures	Following pressures experienced in ED over recent years, a specific quality account action was created looking at patient experience within the dept.	Surveys carried out in the ED, asking specific questions regarding experiences both pre and post ED attendance.	TSDFT Healthwatch Torbay.		Nov-18	
	Emergency Dept - new build	A blueprint is not yet complete, an outline plan to include engagement with the public through partnership with HWT, and with the DAAG group has been developed.	Engagement work was undertaken in June where views were sought on the waiting area, these have been recorded and will feed in to the new build work.	TSDFT Healthwatch Torbay.			
	Pan-peninsula sexual assault and referral centre	User engagement on the launch of the service, particularly on content and style of information resources					
	Diabetes	Patient, carer, public and clinical stakeholder engagement in the diabetes model in North Devon.	Patient survey to inform key workstreams, patient feedback on care received, triangulation with patient outcomes and staff experience.				
DPT	TBA						
Lwell	Integration of community and acute services	None so far planned					
UHP	Integration of community and acute services	None so far planned	Preparatory scoping of existing public feedback being undertaken				

	Quality improvement	Patients and carers played an integral part in our end-to-end pathway work in October, aimed at improving the care of people affected by frailty, respiratory and cardiology conditions. This is part of our People 1st, Quality Improvement journey. Our intention is to involve people and those who care for them in future improvement work.		Mark Griffiths				
NDHT	One Northern Devon and 'one towns' Audiology Service Users Devon Sexual Health website launch Diabetes service model							
NHSE	Re-procurement of GP services at the Mayflower Practice Plymouth	To seek the views of patients and involve them in the re-procurement process	This item for information only unclear whether this is NHS England or CCG responsibility.	Glen Everton Kirsty Lewis				
Provider engagement under consideration but not started								
RD&E	Axminster community GA surgical service	Users of the service and other clinical stakeholders.	Awaiting discussion with engagement lead.	J. Chinnock S.Parker				
Livewell	Podiatry waiting time issues.	Users and other stakeholders using Western locality service.	Specifically focussed on Western locality	M. Oliver C. Gatehouse				
PCC	Children's Centres provision Plymouth	Users and staff at centres	Pre-planning	TBC				